

Behavioral Innovations Non-Discrimination Notice



Discrimination Is Against the Law:

Behavioral Innovations complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Behavioral Innovations does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Behavioral Innovations:

Provides free reasonable access and services to people with disabilities and to people whose primary language is not English to communicate effectively with us, including:

- Qualified interpreters
- Information written in other languages

If you need these services, contact your child's care team at your Center.

If you believe that Behavioral Innovations has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in writing with your child's care team, or with:

Compliance Department
Behavioral Innovations
14131 Midway Road, Ste. 800
Addison, TX 75001
compliance@bi-aba.com

You can file a grievance by mail, or email.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

HHS complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.